





THE OUTLINE...

- Deepen (a little) your understanding of the Core Competencies – mindset shifts from ACC to PCC to MCC
- Credentialing and the business case
- The value of coaching versus defaulting to other comfortable 'hats' (where is the spotlight?)

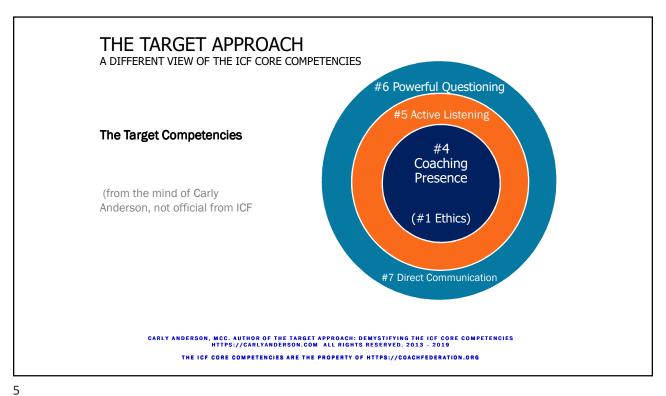
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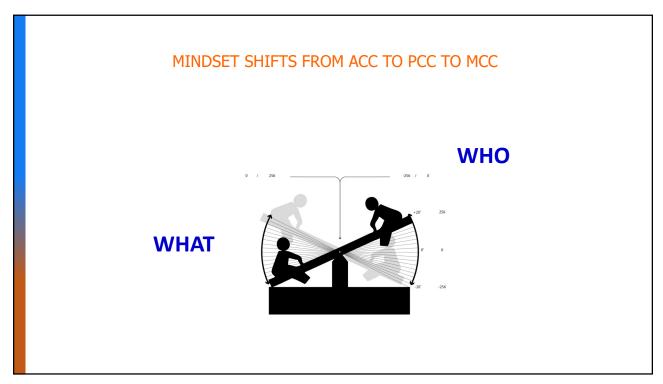
THE ICF CORE COMPETENCIES



- 1. Meeting ethical guidelines and professional standards
- 2. Establishing the coaching agreement
- 3. Establishing trust and intimacy with the client
- 4. Coaching presence
- 5. Active listening
- 6. Powerful questioning
- 7. Direct communication
- 8. Creating awareness
- 9. Designing actions
- 10. Planning and goal setting
- 11. Managing progress and accountability

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COACHING THE 'WHO' VERSUS 'WHAT' WHAT IS THE WHO?



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MINDSET SHIFTS – TRUST AND INTIMACY

| ACC | PCC | MCC |
|---|---|--|
| Coach is attached to his/her own performance. Trust in client and client's abilities is in the background. Coach is aiming for safe space for client to speak. (What) | Coach creates a space of safety where client can speak more about themselves. There is some degree of trust and connected relationship with the client. (What + Who) | Coach demonstrates complete trust in client's abilities and intimacy arises from a mutual state of learning. Coach allows self to connect and be with humanity of the client. (Who + What) |

CREDENTIALING AND THE BUSINESS CASE...



What challenges do you encounter selling coaching into organizations?

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GROW YOUR PRESENCE CAPACITY - WHAT ARE YOU PRESENT TO?



Examine your mindset; are you being truly curious about your client? Or instead seeking where to help, solve, fix, give advice, or ensure the client 'gets' value?

Do you lead with coaching skills and keep your client in the 'spotlight'? Or do you default to other 'hats' including tools, techniques, mentoring, and training?

Be congruent: hire your own coach for at least 6 continuous months, to get coaching 'in your bones.'



BLOG ARTICLE RESOURCES... COPY AND PASTE THE URL LINK INTO YOUR WEB BROWSER

- ✓ Creating a coaching development plan: https://carlyanderson.com/creating-a-coaching-development-plan
- ✓ How to use an expert model in a coaching approach: https://carlyanderson.com/normalizing-conflict
- ✓ The power of using silence as a coach: https://carlyanderson.com/speech-is-silver-and-silence-is-golden
- ✓ Types of trust https://carlyanderson.com/types-of-trust-in-a-coaching-relationship
- Developing empathy https://carlyanderson.com/vacation-empathy-trust-and-connection

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